

## TERMS AND DEFINITIONS

CHAPTER 1. USER MANUAL
CHAPTER 2. BEGINNING OF WORK
CHAPTER 3. TERMS AND DEFINITIONS
CHAPTER 4. SYSTEM COMPONENTS
CHAPTER 5. MAIN REPORTS

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## SHOPPING-IV

COMPUTER SYSTEM

## CHAPTER 3. TERMS AND DEFINITIONS

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CHAPTER 5. MAIN REPORTS

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## 1. BASIC DEFINITIONS

### 1.1. ORGANIZATION OF THE SYSTEM

| Computer Server | This is a computer containing databases of the system where SQL Server <br> software is installed. SQL Client software can be installed on the same computer. |
| :--- | :--- |
| Computer Client | This is a computer where SQL Client software is installed. It is used when there <br> is a computer system consisting of several computers. |
| SQL Server | A complex of programs serving the Database. SQL Server provides simultaneous <br> access to data of several SQL Clients. |
| SQL Client | A complex of programs enabling programs of the system ShoppinG-IV to get <br> access to the SQL Server database. |
| Database | The file xxxxxxx.gdb containing a set of data of the system ShoppinG-IV <br> organized in a certain way. The given file is serviced only by the SQL Server <br> software. |
| Remote control | This option will allow experts to carry out administration and setup of the system <br> from a remote computer using the Internet. For example, this can be done by a <br> system administrator from the central office of a company or by service <br> specialists of BRIO EngineerinG. |
| Update wizard | A program component of the system permitting to determine necessity of update <br> of the software and carry out updating process correctly. |
| System information | A mode permitting to create a file ShopReport<Date> containing complete <br> information about configuration of a computer, the structure of the system <br> software, an error protocol and user's comments. In many cases transfer of this <br> file to a service department will considerably facilitate and speed up search and <br> debugging. |
| Error protocol Error.log | Special file YearMonthDay.log, in which errors occurring during operation of the <br> system are recorded. This file serves for search and debugging carried out by the <br> service department. |

### 1.2. DATABASES

| Switching of Databases (DB) | The system allows switching operatively between various databases, which are <br> not interconnected. Databases can be located as on one server as on different <br> servers. |
| :--- | :--- |
| Import and export of a DB | Possibility of obtaining of data or data transfer from the system into other <br> programs, which are not included in the given system. |
| Saving a DB | Creation of a backup copy of a database. |
| Restoring a DB | Restoring a database from the saved backup copy. |
| Optimization of a DB | Optimization of a database for acceleration of its operation and elimination of <br> possible errors. Inherently these are operations Save / Data recovery carried out <br> sequentially. |
|  | A name of a set of parameters of connection to the concrete database. |
| Database alias |  |

### 1.3. DOCUMENTS

| Document, Payment | A set of data describing changes in a state or movement of goods or money in the system. For example: an incoming invoice, payment order, de-accession record. All movements of goods and money in the system are carried out only on the basis of a document. All documents are saved in the database of the system. <br> All documents in the system can be in two states: <br> "Confirmed documents" are documents, for which all changes in a state of money and goods, described in these documents, have been already recorded in the database and taken into account by the system. <br> "Non-confirmed documents" are documents, for which all changes in a state of money and goods, described in these documents, have not been recorded in the database and have not been taken into account by the system yet. If the document is not confirmed, it is a "draft copy", which always can be edited or simply deleted without any consequences for accuracy of record keeping. <br> ATTENTION!!! The operation of "confirmation" of documents in most cases is irreversible or reversible under the certain conditions. For example: the system will not allow removing confirmation from a document, if balances of goods vary in a department. |
| :---: | :---: |
| Electronic documents | A copy of a document generated by the system in a special format convenient for transmission by various electronic communication lines. It can be used at data exchange between ShoppinG-IV systems of different companies or owners for speeding-up input. |
| Document journal | An archive of documents existing in the system. All documents ever created in the system will be registered and saved in the journal, whence they always can be opened for further work. Both "Confirmed" and "Non-confirmed" documents are stored in the journal. |
| "Registered" documents | Confirmation of a document represents entering of changes in a state of money and goods in the system, which are described in the document. If a document is not confirmed, it represents a "draft copy", which can always be edited or simply deleted. <br> An operation of "confirmation" of documents in most cases is irreversible. For example, the system will not allow removing confirmation from an incoming invoice, if balances of goods, which are entered in this invoice, vary in a department as a result of their sale or transfer. |
| Internal numbers of documents | This is a number of a document in the system. It is monitored and assigned by the system; it is matched with an external number. In most cases this number cannot be seen by a user. |
| External numbers of documents | Creating a new document the system offers the first free number, but it is always possible to change it. The system controls these numbers and will not allow creation of two documents with identical numbers. |
| Reports | Data obtained from the system as a result of work and presented in a certain form. Reports are not saved in the database of the system, but are created anew during each session of work. |
| Main report | Example: a report on availability of goods in a department, movement of goods, a report on unpopular items. |
| Incoming invoice | A blank containing elements, which are common for all reports composed on its basis. A document, on the basis of which goods are registered in the system. The operation of receipt is carried out on the basis of a confirmed document "Incoming invoice". |
| Outgoing invoice | A document, on the basis of which goods from the system are sold to a buyer. The sale operation is carried out on the basis of a confirmed document "Outgoing invoice". |
| Return to supplier | An operation of return of goods to a supplier from a shop. The operation of return is carried out on the basis of a confirmed document "Return to supplier". |

\(\left.$$
\begin{array}{|l|l|}\hline \text { Return from buyer } & \begin{array}{l}\text { An operation of return of goods from a buyer to shop. The operation of return is } \\
\text { carried out on the basis of a confirmed document "Return from buyer". }\end{array} \\
\hline \text { Movement } & \begin{array}{l}\text { Movement of goods between internal clients without fulfillment of a deed of } \\
\text { sale. An operation of movement is carried out on the basis of a confirmed } \\
\text { document "Movement". }\end{array} \\
\hline \text { Losses } & \begin{array}{l}\text { Write-off of goods. The write-off operation is carried out on the basis of a } \\
\text { confirmed document "Losses". }\end{array} \\
\hline \text { Processing } & \begin{array}{l}\text { The process of obtaining of one or several new items from one or several } \\
\text { available goods. The structure of new and old goods participating in processing } \\
\text { is not described anywhere (in contradistinction to production), but is created and } \\
\text { used only during processing. }\end{array}
$$ <br>

\hline Example: Gift set = Packaging + Wineglass + Bottle + Service\end{array}\right\}\)| The operation of processing is carried out on the basis of a confirmed |
| :--- |
| document "Processing". The system does not control the structure of initial and |
| new goods, therefore it is theoretically possible to process five TV sets into ten |
| packs of cigarettes. |

$\left.\begin{array}{|l|l|}\hline \begin{array}{l}\text { Negative stock } \\ \text { ("Minus" sale) }\end{array} & \begin{array}{l}\text { If customized in a certain way, the system allows selling goods even if their } \\ \text { quantity in the system is equal to zero or even negative!!! (Certainly, if the code } \\ \text { of the given items is included in a list of the system). In this case after sale of } \\ \text { each article of this item the negative value of its quantity in the system } \\ \text { increases. During further receipt of the given item its accepted quantity } \\ \text { compensates the negative balance. It is convenient when, for example, goods } \\ \text { have been already placed in a trading hall and are being sold to buyers, but } \\ \text { incoming invoices have not been drawn up yet. }\end{array} \\ \hline \text { Revaluation } & \begin{array}{l}\text { This is a change of retail prices of available stocks of goods in departments. } \\ \text { When revaluation is carried out sale price or retail price of goods changes in a } \\ \text { concrete department. }\end{array} \\ \hline \begin{array}{l}\text { Accounting of sales from cash } \\ \text { register (Read POS report) }\end{array} & \begin{array}{l}\text { Most of BRIO EngineerinG cash registers allow loading some part of the } \\ \text { database into them for carrying out sale of goods without connection to the } \\ \text { system computers. In this case they carry on their own registration of movement } \\ \text { of goods and money. Further, after connection to a computer it is possible to } \\ \text { enter all accumulated sales information into the system. }\end{array} \\ \hline \text { Real-time accounting } & \begin{array}{l}\text { Use of this kind of accounting means that all operations related to sale of goods } \\ \text { by means of cash registers are taken into account in the appropriate system } \\ \text { documents at once. Certainly, in this case cash registers should be connected to } \\ \text { computers of the system. }\end{array} \\ \hline \text { Postponed accounting } & \begin{array}{l}\text { Use of this kind of accounting means that all operations related to sale of goods } \\ \text { by means of cash registers are not taken into account in documents, but are } \\ \text { recorded in a separate file (if a cash register is connected to a computer), or in a } \\ \text { memory of a cash register (if this cash register can trade in OFFLINE mode). }\end{array} \\ \text { Further, in order to carry out accounting of sales in documents of the system it } \\ \text { is necessary to start the mode READ POS REPORT. Thus all sales } \\ \text { accomplished by cash registers are transferred to the system and entered in the } \\ \text { appropriate documents. }\end{array}\right\}$

### 1.4. TIME PERIODS

| Time periods | The system allows creating a list of certain time periods. For example - New <br> Year's sale, summer holiday, vacation. Further, obtaining any report, it will be <br> possible to refer to the necessary period instead of entering the date of the <br> beginning and the end of a report. |
| :--- | :--- |
| Period name | Any combination of characters and digits used as the name of a period. |
| Period beginning date | Date of beginning of a period including this date. |
| Period ending date | Date of the end of a period including this date. |
| Comment | Any combination of characters and digits used as a comment to the given time <br> period. |

## 2. GOODS AND CODES

### 2.1. GOODS

$\left.\begin{array}{|l|l|}\hline \text { Goods (Items) } & \text { Any object of sale requiring registration in the system } \\ \hline \begin{array}{l}\text { Special type of goods - } \\ \text { Service }\end{array} & \begin{array}{l}\text { Special type of goods. In contradistinction to usual goods there is no stock and } \\ \text { receipt for a service. }\end{array} \\ \hline \text { Item code } & \begin{array}{l}\text { The combination of digits unambiguously identifying the given goods in the } \\ \text { system. It is allowed to use characters in the code of goods, but in this case sale of } \\ \text { goods from cash registers having only digital code input becomes impossible. } \\ \text { During input of new goods the system will offer a new code. If goods are a } \\ \text { part of the group participating in formation of codes, the first two or three digits } \\ \text { of the code will correspond to the number of this group. } \\ \text { If an item is included into the group, which does not participate in formation of } \\ \text { codes, the first digits of the code will be selected according to the code of the } \\ \text { nearest group participating in formation of codes, located on the same branch of } \\ \text { the tree of groups of goods. If all groups of the given branch do not participate in } \\ \text { formation of codes, the system will automatically assign a free number. The } \\ \text { system controls coincidence of codes and will not allow creating a new item with } \\ \text { the existing code. }\end{array} \\ \hline \text { Item name } & \text { Any combination of characters and digits characterizing the given item. }\end{array}\right\}$

### 2.2. ITEM GROUPS

| Item group | Goods combined into a group according to a set of properties. |
| :--- | :--- |
| Item subgroup | Any item group may have subgroups. Branching of subgroups is unlimited. Each <br> level of subgroups may have its own set of properties and does not "inherit" <br> properties of the main group. |
| Code of item group | Two or three digits of a group number. These digits will make the first digits of <br> the code of a new item of goods created in the given group. The number of digits <br> of the group code is determined by settings, which have been made in the <br> section SERVICE/PARAMETER/MAIN/ITEM GROUP LENGTH. Certainly, a <br> group may have no number at all, if it does not participate in formation of codes. |
| Item group name | Any combination of characters and digits characterizing the given item group. |
| Item group participation in <br> formation of codes | A property of a group. If the group participates in formation of codes, the first <br> digits of the item code created in the given group will coincide with the number <br> of the given group. |

### 2.3. ITEM TYPES

| Item type | An additional property of goods permitting the system to take into account the given <br> goods depending on features or requirements of the current legislation. Any goods can be <br> assigned one of 5 types: "Tobacco", "Alcohol", "Container"," "Petroleum products", <br> "Service". |
| :--- | :--- |
| The type of goods "Tobacco" | Goods of this type are taken into account by the system as "Tobacco products ". There <br> are special sorts of reports for goods of the given type. |
| The type of goods "Alcohol" | Goods of this type are taken into account by the system as "Alcohol". There are special <br> sorts of reports for goods of the given type. |
| The type of goods <br> "Packaging" | Goods of this type are taken into account by the system as "Packaging". For example, <br> boxes which are to be returned to the supplier. |
| The type of goods <br> "Petroleum products" | Goods of this type are taken into account by the system as "Petroleum products". There <br> are special sorts of reports for goods of the given type. |
| The type of goods "Service" | The special type of goods - "Service". Unlike usual goods there are no stocks and receipt <br> for a service. |

### 2.4. ITEM ATTRIBUTES

| Item attributes | Freely assigned fields containing any data on peculiarities of a consignment or a concrete <br> commodity unit. |
| :--- | :--- |
| Certificate | A document confirming any property of goods. For example: an alcohol certificate. |
| Article | A property of an article of goods. For example: size, length, color. |
| Serial number (Example) | Factory serial number of the given article assigned by the manufacturer. |
|  |  |
| Expiry term | Date after which quality of the given goods is not guaranteed or its sale is forbidden. |

### 2.5. CHARACTERISTICS OF GOODS

| Characteristics of goods | Freely assigned fields containing any data related to peculiarities of a consignment or a <br> concrete article. |
| :--- | :--- |
|  |  |
|  |  |
|  |  |
|  |  |

### 2.6. UNITS OF MEASUREMENT OF GOODS

| Unit of measurement | A dimensional (size) unit in which quantity of goods is measured. |
| :--- | :--- |
| Name | Any combination of characters and digits used as the name of a unit of measurement. |
| Capacity | Size coefficient by which the unit of measurement is multiplied. |
| Coefficient | Number of signs behind the decimal point, up to which it is necessary to round off the <br> value of a unit of measurement. The trade equipment during sale of goods monitors a <br> value of the given parameter and if, for example, for separate goods this parameter will <br> not be equal to zero, it is possible to sell accidentally 2,5 TVs. |
| Notes | Any combination of characters and digits serving as a comment to a unit of <br> measurement. |
| Property "By default" | If the given parameter is set, the given unit of measurement will be entered <br> automatically at input of new documents. |
| Minimum quantity of goods. | Quantity of goods (stock) which is considered as minimum admitted. The system <br> allows receiving reports on such goods. |

### 2.7. A BARCODE OF GOODS

| Barcode of goods | A barcode represents a graphic image prepared by means of a computer (strips or <br> lines) standing for some sequence of digits (and characters). These images usually in <br> the form of labels are attached to goods and are scanned by the barcode scanner during <br> their sale, which considerably accelerates and simplifies the process of sale of goods. <br> Unlimited number of barcodes can correspond to each code of goods in the system. |
| :--- | :--- |
| Quantity of goods in a barcode | Quantity of goods which should be written off during sale at a cash register. It can be <br> used when any item is sold by packs and should be taken into account piece by piece. <br> For example: <br> The barcode on a pack of cigarettes can differ from a barcode on a block of the same <br> cigarettes. Therefore if you sell by a barcode of a pack it is necessary to write off one <br> pack of cigarettes, and in case of sale by a barcode of block, it is necessary to write off <br> ten packs of cigarettes. |
| Barcode of service | The barcode (EAN-8, EAN-13, UPC, etc.), put on any material subject of service and <br> intended for scanning. Several barcodes can correspond to each service code. |
| External barcode | Official barcode of the given item (EAN-8, EAN-13, UPC, etc.) assigned by the <br> manufacturer according to requirements EAN International |
| Internal barcode | Barcode of goods (EAN-13), generated by resources of the system according to <br> requirements EAN International. Availability of number 2 in the beginning of the <br> code is a mandatory condition for internal barcodes. During printing a label with such <br> barcode, the system uses a mask for its creation. <br> Reading such label the system uses a mask for recognition of contents of elements of <br> the scanned barcode. |
| Mask of internal barcode. | A set of previously generated templates according to which the system will form a <br> label of an internal barcode at printout or analyzing it during reading. The following <br> can be used as elements of the internal barcode: <br> 'L' - field of number of the price-list <br> 'C' field of the code of goods <br> 'K' field of quantity (the whole part) <br> 'D' - field of quantity (a fractional part) <br> '-' - any character <br> Examples: "20LCCCCCKDDD", "21LCCCCCCCC-" |

### 2.8. RESERVATION OF GOODS

| Reserved goods | Prohibition to sell some goods. At attempt of sale of the given goods the system will <br> inform, if the sold quantity can reduce the reserved quantity of goods. Depending on <br> settings the system can ignore reservation, warn or completely prohibit selling reserved <br> goods. |
| :--- | :--- |
| Quantity of reserved goods. | Quantity of the reserved goods. |

## 3. PRICES AND MONEY

### 3.1. PRICES

| The price | Price of unit of the given goods expressed in a base currency. |
| :--- | :--- |
| Base retail price | Prospective sale price of goods with tax. |
| Base cost price | The prospective price of purchase of goods without tax. |
| Retail price | Real sale price of goods with tax. |
| Final retail price | The price received from a retail price taking into account all discounts and markups. |
| The price per unit. | Price $=$ Base retail price / Capacity. Usually necessity to use such price arises, when <br> the owner of the system keeps account of some item of goods in one unit of <br> measurement, but it is necessary to receive reports in prices taking into account other <br> unit of measurement. <br> For example: |
| The price of a bottle of alcohol, capacity 0,7 litres $-2,5 L s$ <br> Anit of measurement of alcohol for one of reports - in litres <br> The price for a unit of alcohol (In litres) $=(2,5 / 0,7)$ Ls |  |
| Algorithm: average cost price | Algorithm of calculation of an average cost price (All prices are cost prices). <br> = (Price1 + Price2 +. . .PriceNN) / NN |
| Algorithm: average balanced <br> cost price | Algorithm of obtaining of an average balance cost price (All prices are cost prices): <br> = ((Price1*Quantity1) + (Price2*Quantity2)+...+(PriceNN**QuantityNN)) / <br> (Quantity1+... + QuantityNN) |
| Last cost price | Price, of an item when it was purchased last. |
| Sale price | The price obtained from a retail price taking into account all discounts and markups. |
| The price in a department | A retail price of an item of goods in case of its sale from the selected department. In <br> different departments retail prices of the same goods can be different. |
| Discount | The discount on a retail price of goods expressed in percentage. |
| The maximum discount | The maximum discount on a retail price of goods expressed in percentage. For <br> different salesmen different discount can be assigned. |
| Markup | The extra amount added to a retail price of goods expressed in the amount of money or <br> percents. |

### 3.2. PRICE-LIST

| Price-list | The list of goods with retail prices. The same goods in different price-lists can have different <br> prices. During sale of goods it is possible to indicate, at what price of price-list it is necessary <br> to sell goods. The price-list can be fixed for the concrete client. In this case sale of goods to <br> the given client will be carried out at the price of the price-list fixed for the client. |
| :--- | :--- |
| Name | Any combination of characters and digits used as the name of the price-list. |
| Number | Number of price-list. It is used during sale of goods from cash registers or creation of an <br> outgoing invoice. |
| Property "Active" | If property is active, the given price-list can be used by the system. Thus it is possible to <br> create and store unlimited number of price-lists, having made active only those that <br> necessary for use. |

### 3.3. CURRENCIES

| Base currency | Monetary unit in which all payments of movement of money in the system are <br> carried out. |
| :--- | :--- |
| Name | Any combination of characters and digits used as the name of currency. |
| Additional currencies | The additional monetary units connected to the base currency by rate. Additional <br> currencies are used only during creation of concrete reports using the rate for the <br> defined date. |
| Quantity | A multiplicative coefficient of correlation of a currency rate. It is applied, if there <br> is a very big difference in rates. For example: 100 ITL=0,0425 LS. |
| Short name | The abbreviated name of the given currency serving for simplification of search. <br> For example: LS, DEM, USD. |
| State | The name of a state where the given currency is the basic currency. |
| Exchange rate | Relation of additional and base currency. Exchange rates for concrete dates are <br> stored in databases. If necessary, the exchange rate can be adjusted. |
| Rate date | Date to which the given exchange rate is related. |
| Official rate | The exchange rate taken from the central bank of the state. |
| Commercial rate of purchase | The price of additional currency expressed in the base currency, at which it is <br> purchased by the given bank as of the concrete date. |
| Commercial rate of sale | The price of additional currency expressed in the base currency, at which it is sold <br> by the given bank as of the concrete date. |

### 3.4. TAXES

| Tax | Mandatory deductions from commodity prices defined by legislation. |
| :--- | :--- |
| Tax Name | Any combination of characters and digits used as the name of a tax imposed on <br> goods. The order of calculation of various taxes differs and depends on legislation <br> of a country. |
| Tax rate | An amount of a tax expressed in as a percentage of a sale price of goods. |
| Date of the beginning of validity | A date when a tax becomes effective, if it is defined in advance by legislation. |
| Date of the end of validity | A date when a tax becomes invalid, if it is defined in advance by legislation. The <br> system will stop taking into account the tax beginning with this date only in case, <br> if the property "Tax expired" is made active. |
| Tax Number | The number of tax consisting of two digits. This option is stipulated for operative <br> work on cash registers where the selection of tax by number is envisaged. |
| Property "Tax expired" | The property indicating termination of application of a tax. If the property is <br> active, application of the given tax will be automatically stopped on the date <br> indicated in the field "Expiry date". |

## 4. CLIENTS, BANKS, FIRMS

### 4.1. CLIENTS

| Clients | Participants of trade; between the documents of these participants movement and <br> registration of money and goods is carried out in the system. |
| :--- | :--- |
| Groups of clients | Clients united by any set of properties. All clients can be subdivided into groups. <br> There are mandatory groups of clients. Depending on affiliation of this or that <br> mandatory group the system will use a client's data will differently. Each group <br> can have subgroups. Branching of subgroups is not limited. |
| Name of group | Any combination of characters and digits used as the name of a group. |
| Mandatory group | Group which must be present in the list of groups of clients. The system monitors <br> the clients included in these groups especially. |
| Internal clients | Clients, for which the system carries out accounting of balances of stocks and <br> money. It means that these clients are a constituent part of the given trade <br> enterprise. For example, departments of a shop or company's branches. Only <br> movement (transfer) of goods is possible between internal clients. |
| External clients | Clients can belong to several groups simultaneously. Only sale or purchase of <br> goods is possible between external clients and the system. |
| Suppliers | An external client from whom the system obtains goods/money. |
| Buyers | An external client who obtains goods or money from the system. |
| The list of manufacturers | The list of manufacturers of goods whose representative is the given external <br> client. |

### 4.2. CLIENTS' DATA

| Name | Any combination of characters and digits used as the name of the given client. |
| :--- | :--- |
| Client's code | A combination of characters used as a client's code. During input of a new client <br> the system automatically generates a new code. Automatically generated code can <br> always be edited manually. During editing a code the system controls existence of <br> clients with the same code and will not allow duplicating it. A code can consist of <br> any characters, but if not only digits are present in its structure, there can be a <br> problem with input of such code during work with trade equipment. |
| LV code | The code of a tax-payer, under which the given client is registered in the taxation <br> authority. |
| Price-list | A number of a price-list fixed for the given client. |
| Notes | Any combination of characters and digits used as a note. |
| "Legal" person lagal person. |  |
| "Physical "person | Property of the given client defining this client's type as a leghysical person. |
| Setting prices as per the <br> previous sale (Copy prices <br> from last purchase) | If the property is active, drawing up an outgoing invoice for the given client, the <br> prices for goods will be taken from the last document of this client. |
| Discount | A discount, which will be automatically assigned for the given client at drawing <br> up of a document - an outgoing invoice. |
| Logo | Client's logo. Client's logo is an image of the defined size in the graphic format. <br> During input of a new logo the list of valid formats shall appear: *.bmp, *.jpg, <br> *.ico, *.eml, *wmf. The logo file is stored directly in the database of the system; <br> therefore we do not recommend using too large logos. |
| Client's groups | Groups and subgroups to which the given client belongs. |
| Address | The legal or physical address of location of a client. |
| Notes | Any combination of characters used as a comment to an address. |
| Property "By default" | If the property is active, the given client's address will be automatically entered <br> during creation of new documents. |
| Contacts | A list of a client's contact information. |
| Manufacturers | A list of manufacturers whose representative is the given client. |
| Name | References to location of multimedia files containing information related to the <br> given client. For example, advertising video clips in *.AVI format, catalogues etc. <br> Only references are saved in databases, but not files! |


| Name | Name of information stored in the given file. |
| :--- | :--- |
| Multimedia file | Filename |
| Notes to multimedia | Any text used as a comment to multimedia file. |
| Client's accounts | The list of bank accounts of the given client |
| Client's account code | Client's account code |
| Client's account number | Client's account number |
| Client's bank | The name of a bank, in which a client's account is opened. |
| Client's currency | Currency, in which a client's account is opened. |
| Client "By default" |  |

### 4.3. MANUFACTURERS

| Manufacturers | Firms - manufacturers of goods. |
| :--- | :--- |
| Name | Any combination of characters and digits used as the name of the given <br> manufacturer. |
| Notes | Any text used as a comment to the given manufacturer. |
| Abbreviation (Short name) | The abbreviated name of the given manufacturer serving for simplification of <br> search. |
| Logo | Manufacturer's logo. It is a drawing in a format *.bmp, *.jpg, *.ico, *.eml, *wmf. |
| Multimedia | References to location of multimedia files containing information related to the <br> given client. For example, advertising video clips in *.AVI format, catalogues, <br> etc. Only references are saved in databases, but not files! |
| Representatives | Reference to one or several clients (from the list of clients), who are a <br> representative of the given manufacturer. |
| State | Any combination of characters and digits being the name of a manufacturer's <br> country. |
| Contacts | Contact information of the given manufacturer. |

### 4.4. FIRMS-USERS

| Firm | One or several legal persons joined by the common registration within the <br> framework of the uniform system. Any document in the system must contain <br> attributes of the firm, for which it has been created. Obtaining reports or reviewing <br> documents it is always possible to filter them by firms. The number of firms in the <br> system is not limited. |
| :--- | :--- |
| Name | Any combination of characters and digits used as the name of the given firm. |
| Full name | Any combination of characters and digits used as the name of the given firm. |
| LV code | The code of a tax-payer, under which the given firm is registered in the taxation <br> authority. |
| Registration number | The registration number of the given firm obtained at registration. |
| Notes | Any combination of characters used as a comment to the given firm. |
| Property "By default" | If the property is active, attributes of the given firm will be automatically entered <br> during creation of new documents. |
| Logo | Firm's logo. It is a drawing in a format *.bmp, *.jpg, *.ico, *.eml, *wmf. |
| Contacts | The list of contact information of the given firm. |
| Accounts | The list of bank accounts of the given firm. |
| Account code | Firm's account code. |
| Account number | Firm's account number. |
| Bank | The name of a bank, in which a firm's account is opened. |
| Currency | Currency, in which a firm's account is opened. |

### 4.5. CONTACTS

| Contacts | A list of the contact information related to the given client, bank, firm, manufacturer, etc. |
| :---: | :---: |
| Contact type | One of contacts available in the hidden list of contacts, contact types. There are three standard types of a contact: telephone, E-mail, address of a page in the Internet. Besides these three types of contacts, a user can create additional types, which the user deems necessary. If a contact belongs to the standard type, double clicking this contact will start the appropriate application installed in the operating system. |
| Contact type - "Phone" | A phone number, if necessary, it includes the area and country code. |
| Contact type - "E-mail" | An e-mail address in the Internet. Double clicking this address will open the mail service installed on a computer. |
| Contact type - "Web - address" | The address of a page in the Internet. After double clicking this address the computer will try to carry out connection and load the page in the installed browser. |
| Contact type - "Other" | Any contact type necessary for the user. For example: fax, telex, etc |
| Value | Value of the given contact. For example, if it is a telephone, its value is its number. |
| Notes | Any combination of characters used as a comment to a contact. |

### 4.6. BANKS

| Bank | Financial enterprises carrying out operations with external (in relation to the system) <br> payments. |
| :--- | :--- |
| Bank's name | Any combination of characters and digits used as the name of the given bank. |
| Bank's code | The code under which the given bank is registered in the central bank of the state. |
| Corresponding account in <br> the Bank of Latvia | A corresponding account of a bank in the central bank of the state. |
| Address | Bank's mail address |
| Telex | Bank's telex number |
| SWIFT | The code of a bank according to the international SWIFT system. |
| ABA | The code of a bank according to the international ABA system. |
| Contacts | The list of contact information of the given bank. |

### 4.7. CORRESPONDENT BANKS

| Correspondent bank | Bank - an owner of an account opened in the other bank. |
| :--- | :--- |
| Bank's name | Any combination of characters and digits used as the name of the given bank. |
| Code of the Bank of Latvia |  |
| Code of bank owner | The code under which the given correspondent bank is registered in the central <br> bank of the state. |
| Account | Correspondent bank's account number. |
| Address | Correspondent bank's mail address. |
| Телекс | Correspondent bank's telex number. |
| SWIFT | The code of a bank according to the international SWIFT system. |
| ABA | The code of a bank according to the international ABA system. |
| Currency | Currency, in which a corresponding account is opened. |
| Contacts | The list of contact information of the given correspondent bank. |

## 5. USERS OF THE SYSTEM

### 5.1. USERS

| Users | Physical persons interacting with the system by means of a computer. |
| :--- | :--- |
| User name | A user name under which this user will be accounted by the system. The user name <br> should consist only of characters of the Latin alphabet. |
| User control | Section of settings, in which possibilities of users related to work in the system are <br> defined. A user is limited in his actions by the options assigned to him after logon <br> and input of an individual password. Defining rights of a new user, it is possible to <br> take as a basis one of the previously created roles. |
| Rights "Menu" | The complete list of options of the program is stored for each user including marks <br> about permission or prohibition of review of each concrete item. |
| Rights "Access" | The complete list of movements of money and goods, including marks about <br> permission or prohibition of operations is stored for each user. Possible operations: <br> editing, deleting and addition. |
| Name of a role | Combination of characters used as the name of a role. |
| Users' roles | The library of previously generated templates of user rights. Templates can be <br> created independently. Possibilities (options, rights) can be assigned as from the <br> available list of roles and can be created in addition as well. |
| Role "Operator" | A role, in which a user can have access to work with movement of goods. |
| Role "Administrator" | A role, in which a user can have access to work with movement of goods and <br> money and to assignment of passwords and roles to a staff as well. |
| Password | A combination consisting of digits and characters permitting the system to identify a <br> user and define user's rights. All users have passwords. After input of a user's <br> password user's actions are limited to the possibilities assigned to this user. |

### 5.2. SALESMEN

| Salesmen | Physical persons interacting with the system by means of cash registers. |
| :--- | :--- |
| Name, Surname | Personal information. |
| Personal code | Individual personal (identity) code. |
| Notes | Any text information used as a comment to the given salesman. |
| Address | Salesman's home address. |
| Telephone | One or several phones related to the given salesman. |
| Salesman's code | An individual number of a salesman intended for registration in the system. Usually <br> this parameter is monitored by cash registers of BRIO EngineerinG. |
| Maximum discount | The maximum discount in percentage. It means that it is permitted to apply such <br> discount to the given salesman selling goods to buyers. Usually this parameter is <br> monitored by cash registers of BRIO EngineerinG. |
| Property <br> change" | If the property is active, a cash register will allow the given salesman to change an <br> item price selling goods to a buyer. Usually this parameter is monitored by cash <br> registers of BRIO EngineerinG. |

## 6. CREDIT SYSTEM

## 7. DRUGSTORES

## 8. Ba.Re.Ca.

## 9. TRADE EQUIPMENT

### 9.1. MAGNETIC CARDS

| Magnetic cards | Card with a magnetic bar on which information is written. |
| :--- | :--- |
| Identification cards | Magnetic cards serving for identification of salesmen and users by equipment of the <br> system. Can be used instead of a password. |
| Internal cards | Magnetic cards which are imitated and are serviced by resources of the system. |
| External cards | Magnetic cards which are imitated by external banks and for maintenance of which <br> the system contacts the appropriate bank. |
| Debit cards | Cards (both external and internal) which allow a purchase only within the limits of <br> the amount available on a client's account. |
| Credit cards | Cards (both external, and internal) which allow a purchase only within the limits of <br> the allowed credit. |

### 9.2. TRADE EQUIPMENT

$\left.\begin{array}{|l|l|}\hline \text { Cash terminals } & \begin{array}{l}\text { Devices performing all functions of a cash register connected to the system and } \\ \text { permitting to sell goods to a buyer. }\end{array} \\ \hline \text { Remote equipment } & \begin{array}{l}\text { Trade equipment, work of which does not require the presence of a computer } \\ \text { operator. The given group of equipment can be connected to any computer of the } \\ \text { system, which is connected to the server by means of a local network or other data } \\ \text { link. } \\ \text { An access to the database and control of this equipment is carried out by a } \\ \text { special program component of the system - program 'Monitor'. The same program } \\ \text { allows carrying out setup and testing of the equipment. } \\ \text { For example: cash registers, bar-coding stations, cheque printers, etc }\end{array} \\ \hline \text { Local equipment } & \begin{array}{l}\text { Trade equipment, work of which requires involvement of an operator. The } \\ \text { given group of equipment can be connected to any computer of the system, which is } \\ \text { connected to the server by means of a local network or other data link. } \\ \text { An operator controls this equipment directly from the main shell of the system } \\ \text { on this computer which provides access to a database. } \\ \text { For example: cash registers working offline (autonomic work), a printer for }\end{array} \\ \text { printing barcode labels, a device for gathering information Jet-Bar, etc. }\end{array}\right\}$

